

La Costa Ridge

Community Association

Spring 2019



“La Costa Ridge is a desirable community with an inspiring lifestyle and great quality of life, including enjoyment of friends and family”

FROM THE BOARD:

Welcome New Management Team!

La Costa Ridge would like to welcome Avalon Management as our new Association Management Company. Avalon brings new ideas, improved management systems, and increased communications to the community.

Our Avalon Management Team

Community Manager:

Melissa Brown, AMS, PCAM

Melissa Brown, AMS, PCAM is the Regional Director for Avalon Management has over 20 years experience in the HOA industry. Melissa obtained her AMS (Association Management Specialist) designation through CAI (Community Association Institute) in 2013 and the prestigious PCAM (Professional Community Association Manager) designation in 2014.

Member Services:

Rachelle Wilkerson (NorthCounty@AvalonWeb.com)

Rachelle Wilkerson is a part of our member services team. Rachelle handles all customer service requests for work orders and or repairs to the common areas. Rachelle can also assist in key and gate remote requests!

Angi Fritz (Oceanside@AvalonWeb.com)

Angi Fritz is also a part of our member services team. Angi handles all of our architectural request processing, reviews plans to ensure all documents are received and works directly with the ARC Committee (Architect) on approvals/denials.

Christina Ramirez (AR@AvalonWeb.com)

Christina Ramirez works in our accounts receivable department. Christina handles all accounts receivable related issues, payment questions, account questions, set up automatic payments, etc.

AVALON MANAGEMENT CONTACT INFORMATION

For Accounting/Payment Questions:

Member Services:

Email: ar@AvalonWeb.com

Phone: (951) 244-0048 ext 109

For Architectural Applications:

Email: NorthCounty@AvalonWeb.com

Phone: (760) 481-7444 ext 102

For Management Issues:

Community Manager:

Melissa Brown, AMS, PCAM

Email: LaCosta@AvalonWeb.com

Phone: (760) 481-7444 ext 103

Assessment Payment Mailing Address:

La Costa Ridge Community Association
c/o The Avalon Management Group
PO Box 52982

Phoenix, AZ 85072-2982

Correspondence Mailing Address:

3618 Ocean Ranch Blvd.
Oceanside CA 92056

Websites:

www.AvalonWeb.com (Avalon)

www.LaCostaRidgeHoa.com (Yours)

SAVINGS MEMBERS

Did you know that as a client of Avalon you can enjoy great online savings on shopping, remodeling, appliances, flooring, and other good & services? Simply log onto your account from the "My Account" tab of www.avalonweb.com and click on Useful Links.

BOARD OF DIRECTORS:

President, Steve Ross
Vice President, Stuart Hepburn
Chief Financial Officer, David Jennings
Secretary, Richard Fefferman
Director, Susan Rhoads

Meeting Information, Community Updates, & News

INFO & UPDATES:

BOARD MEETINGS:

Board Meetings are held the second Tuesday of the month at the Stagecoach Community Center, located at 3420 Camino de Los Coches. The next Board meeting is scheduled for May 13, 2019, which is on the second Monday of the month, at 6 PM. Please note, the annual meeting of the membership is scheduled for May 7, 2019 at the offices of Avalon Management at 3618 Ocean Ranch Blvd, Oceanside, 92056 at 6 PM. A demonstration of the website to access information will be conducted at the annual meeting!

PARKING AND GATES:

The Board would like to remind all homeowners that, to the extent possible, your vehicles should be parked in your garages or driveways. This allows for safer traffic conditions on the roads, particularly where sight lines are restricted. Please remind your vendors/service people and your guests that they should use the provided keypads at the gates. It is uncomfortable to be “tailgated” through the gates. In no circumstances should anyone block a gate in an effort to force a resident to open it. In cases where you are uncomfortable about someone trying to access the community via tailgating or obstruction, please turn around and use a different gate.

STAYING CONNECTED!



Avalon offers various methods to communicate information to residents within the community. As you may have noticed, we have recently installed a digital display at the El Fuerte gatehouse (exit side), which can be used to display vital information on meeting dates, agendas, work being completed within the neighborhood, etc.

Community Website

We also communicate via the Association’s website, www.LaCostaRidgeHOA.com. There is a public (open without password) facing side and a private facing (password required) side of the website. On the public-facing side, you will find contact information, updates such as meeting dates, work being completed, community events, committee information, assessment information, documents, forms and access to your account. Also available are forms and account access (login). On the private side of the website, you will find financial information, minutes, agendas, and other sensitive documents. If you do not remember your log-in information, please contact our member services department at AR@AvalonWeb.com or click on the “forgot your password” link.

We encourage you to completely check over your profile information as that is how we will be able to contact you and, if you opt-in, it controls how your information is listed in the phone book, which is accessible to other residents within the community. Please log into your account, click on your profile and check which items you would like to share under the “please set the visibility of your information” and click save view settings. (Note: In your settings, you can control the visibility of your “account” and “account name”. The account is the number used by accounting to identify you. The name is actually your name.) ***Please log-in and verify your account information is current, including phone numbers and email addresses!***

Mobile App

Our mobile app is the most efficient and quickest way we can communicate with the residents.

At the bottom of the La Costa Ridge website, there is a link to your specific mobile app. Please click on the link from your mobile device to download the app. The mobile app allows us to send push notifications to all residents.

PROPERTY MAINTENANCE

It is that time of year again. The weather is warming up, we look around our homes and we want things to be brighter, cleaner and more organized. While many associate spring cleaning with scrubbing kitchens and de-cluttering bedrooms, one of the more overlooked aspects of spring cleaning is the paint on your home! Recently a review was completed of the community and it was noted that there are several homes that can use a “touch up” to the paint on wood trim, metal accents, and garage doors. How do you know when the exterior of your house needs repainting?

- The easiest sign to notice is peeling paint. If you let peeling paint go too long with exposed, unprotected areas it will lead to bigger problems.
- Damaged wood or stucco is not always as easy to notice as peeling paint, but it is something to pay close attention to. Cracked or chipped stucco is not only unsightly but is a place that moisture can get behind the paint and bubble the paint.
- Fading is usually an early warning sign that your home is ready for painting. It is not as critical as the others; however, it is the easiest to spot and a warning sign. It will cost you less to repaint than if you let it go longer. It is not just an aesthetic warning; the paint has started to break down. **Please review your home and complete any necessary painting by September 30, 2019. Homeowners who are still in need of painting following September 30, 2019 will be notified by the Association.**